

**Open Report on behalf of Glen Garrod  
Executive Director of Adult Care and Community Wellbeing**

Report to:	<b>Adults and Community Wellbeing Scrutiny Committee</b>
Date:	<b>27 November 2019</b>
Subject:	<b>Adult Care and Community Wellbeing Performance Report - Quarter 2 2019/20</b>

**Summary:**

This report presents performance against Council Business Plan targets for the Directorate as at the end of Quarter 2 2019/20.

A summary of performance against target for the year has been provided in Appendix A of this report.

A full analysis of each indicator over the year has been provided in Appendix B of this report.

**Actions Required:**

The Committee is requested to consider performance of Adult Care and Community Wellbeing for Quarter 2.

## 1. Background

This report provides an overview of performance for the suite of Corporate Business Plan measures designed to reflect the impact of the work of Adult Care and Community Wellbeing (ACCW) across five commissioning strategies:

- Community Wellbeing
- Safeguarding Adults
- Specialist Adult Services
- Carers
- Adult Frailty and Long Term Conditions.

As in previous performance reports to the Committee, a one-page summary has been provided as **Appendix A**. This shows at a glance the status against target for each measure. For a selection of measures, there is a time delay in reporting, so the latest available figures have been included and the period they relate to clearly marked.

More detail, including indicator definitions and commentary on current performance from strategy owners is provided in **Appendix B**, produced by the County Council's central Commercial and Performance team. For consistency and comparability, the Council Business Plan measures have been largely based on Adult Social Care statutory datasets, which enables benchmarking of performance against other local authorities. Benchmarking information is also provided in this appendix where available.

Overall, 18 of the 26 measures are achieving or exceeding the agreed targets at the end of Quarter 2, with three of the remaining measures being survey measures, reported annually in Quarter 4.

Reporting by exception, of the 23 measures reported in Quarter 2, five are not achieving target at the end of this period. Four of these are within the Community Wellbeing commissioning strategy, relating to successful alcohol dependency treatments, chlamydia diagnoses, Making Every Contact Count (MECC) and smoking cessation, and one is within the Carers commissioning strategy, relating to carers who have received a review of their needs.

The performance for percentage of alcohol users who left specialist treatment successfully this period has declined slightly, to 34.9% from 36.1% last quarter, fluctuating around the 35% mark envisaged by commissioners in previous reports. Data has a three month time lag and reflects performance at the end of June 2019. Recent work has identified that the service provides good value for money and that the re-presentation rate is among the best in the country, with only 0.9% of all those completing alcohol treatment re-presenting to services. This is a good indicator that long term recovery is being achieved, making relapse less likely, and is itself a measure that has improved even further from the low figure of 3.3% last quarter.

Although the target for chlamydia diagnoses per 100,000 15-24 year olds has been missed this quarter, Lincolnshire's performance is only slightly below that of our comparator local authority areas. Data has a six month time lag and reflects performance at the end of March 2019. The service continues to seek to improve performance through partnership work and in the way the service is delivered, for example, online testing continues to be popular and achieves a high level of successful diagnoses. The service is also working closely with Public Health England to clarify issues relating to data quality. We are in the early processes of recommissioning our Sexual Health Services, of which this will form a key component.

Targets for the number of health and social care staff trained in MECC reflect planned changes in activity throughout the year. Although the relatively low target for Quarter 2 has not been met, this reflects that activity has instead been spent training and supporting a network of cascade trainers (within the NHS Trusts and District Councils) who will be responsible for the sustainability and delivery of MECC beyond 2019-20. The end of year target is expected to be met fully. In addition, extensive promotional activity has been undertaken, particularly within the NHS, resulting in 120 MECC conversations taking place with frontline staff.

Data for the number of people successfully supported to stop smoking has a three month time lag and so represents performance at the end of June 2019. The provider of stop smoking services changed on 1 July 2019 when the new integrated lifestyle service, One You Lincolnshire, began. Annual targets are expected to be met.

The measure for carers who have received a review of their needs in the last 12 months has missed target this quarter. This is unusual and has come about due to shifts in delivery model, with fewer carers receiving a direct payment from the Carers Service, their needs being met through networks and community assets, and a larger proportion receiving respite support and having joint reviews alongside the person for whom they care. Referral pathways and performance are being monitored alongside specific targeting, and performance is expected to improve over the next quarter, to again meet or exceed target by year end.

All measures for the Safeguarding Adults, Specialist Adult Services and Adult Frailty and Long Term Conditions commissioning strategies are achieving or exceeding targets.

**2. Conclusion**

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report and the Council Business Plan information shown in Appendix A.

**3. Consultation**

**a) Have Risks and Impact Analysis been carried out??**

No

**b) Risks and Impact Analysis**

N/A

**4. Appendices**

These are listed below and attached at the back of the report	
Appendix A	Q2 Adult Care & Community Wellbeing Performance Summary
Appendix B	Q2 Adult Care & Community Wellbeing Full Performance Analysis

**5. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Katy Thomas, who can be contacted on 01522 550645 or [katy.thomas@lincolnshire.gov.uk](mailto:katy.thomas@lincolnshire.gov.uk).

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